



Privacy Policy

This Privacy Policy is for the website - www.canfinhomes.com and served by **Can Fin Homes Ltd.** (in short 'CFHL') and governs the privacy of its users, who choose to use it.

The policy sets out the different areas, where user privacy is concerned and outlines the obligations & requirements of the users, the website and website owner.

The Website

This website and its owners take a proactive approach to user privacy and ensure the necessary steps are taken to protect the privacy of its users throughout their visiting experience. This website complies with all laws applicable in India and requirements for user privacy.

Collection of Information

In the course of using the website or availing the products and services vide online forms, CFHL may become privy to the personal information of its customers, including the information which is of confidential & sensitive in nature.

CFHL is committed to protect the privacy of its customers and has taken all necessary reasonable measures to protect the confidentiality of its customer information and its transmission through World Wide Web and it shall not be held liable for disclosure of confidential information when in accordance with this policy, with the customers.

Web Browser Cookies

Unlike any other sites, small bits of data called 'cookies' stored on user's computers is used to stimulate a continuous connection. 'Cookies', helps to store information about your preferences and passwords allow you to move to different pages of our secure site without having to re-enter your password information. Any information collected is stored in secure databases protected via a variety of access controls and is treated as confidential information by us.

Use & Disclosure of Personal & Financial Information

CFHL will protect our customer's personal information against unauthorised use, dissemination or publication in the same manner in which CFHL would protect its confidential information of like nature. However, under certain conditions CFHL may share this information.

CFHL may use the personal information to improve our services to the customers and to keep the customers updated about its new products or other information that may be of interest to the customers.

CFHL may share information in the course of normal business operations, such as providing services which the customer has subscribed and any activity related to these services such as collection of fee/dues. It may become necessary for CFHL to disclose your personal information to its service provider & agents in the course of normal business operations for the above referred purpose. CFHL will endeavour to take all reasonable steps to ensure that the confidentiality of the customer's information is maintained by imposing strict confidentiality standards on all the third parties to whom it discloses such information.

CFHL may be required to disclose customer's personal and financial information to the statutory authorities in connection with any legal process that may be initiated by such authorities in accordance with applicable laws.

CFHL may also share customer's information to provide him/her with superior services and a range of offers. This information may be used to advise the customer about the products, services and other marketing materials, which according to CFHL, may be of interest to such customer.

The Customer authorises CFHL to exchange, share, part with all information related to the details and transaction history of him/her to its Affiliates regulatory authorities/banks/financial institutions/ credit bureaus/agencies/participation in any telecommunication or electronic clearing network as may be required by law, customary practice, credit reporting, statistical analysis and credit scoring, verification or risk management and shall not hold CFHL liable for use or disclosure of this information.

Exclusions from Privacy Policy

Other websites that the customer/user may access via our website may have different privacy policies and access to such web sites will not be subject to this privacy policy. The customers/users are recommended to read the privacy statement of each such website to find out how they protect their personal information.

Amendments

Due to changes in legislation or enhancements to functionality and content on the website, CFHL may make changes to privacy policy (without being obliged to do so) and would reflect those changes in this privacy policy statement. Hence Customers/Users are requested to go through the privacy policy statement on a regular basis.

Non-Binding

Please note that this privacy policy does not create any contractual or other legal rights in or on behalf of any party, nor is it intended to do so.

Prohibitions/Restrictions

While using this Site, Customer/User agrees not to, by any means (including hacking, cracking or defacing any portion of the Site) indulge in illegal or unauthorized activities including the following:

- Restrict or inhibit any authorized user from using this Site.
- Use the Site for unlawful purposes.
- Harvest or collect information about Site users without their express consent.
- "Frame" or "mirror" any part of the Site without our prior authorization.
- Engage in spamming or flooding.
- Transmit any software or other materials that contain any virus, time bomb, or other harmful or disruptive component.
- Remove any copyright, trademark or other proprietary rights notices contained in the Site.
- Use any device, application or process to retrieve, index, "data mine" or in any way reproduce or circumvent the navigational structure or presentation of the Site.
- Permit or help anyone without access to the Site to use the Site through your username and password or otherwise.

In case the Customers/Users feel that their privacy has been compromised, you can contact on grievance.redressal@canfinhomes.com.

Governing Laws

Any dispute arising out of the content, information, material, etc., provided on this website or violation of the Trademark and Copyright rights of CFHL shall be governed by the laws prevalent in India.