



CAN FIN HOMES LTD.,
 REGISTERED OFFICE
 NO. 29/1, SIR. M N KRISHNA RAO ROAD, LALBAGH WEST,
 BASAVANAGUDI BANGALORE – 560 004.

Addendum – 1 Dated 10th October, 2011

TO TENDER NO: CFHLRO/IBS/RFP/2011001

RFP for Implementation of Integrated Business Suite (IBS) Under Application Service Provider (ASP) Model

CFHL Core Committee has decided to agree for the following changes in the RFP during the 2 meetings held on 04/10/2011, the date of Pre-Bid meeting. These changes will either be informed directly to the concerned Bidder or published in our website for consumption of all the interested Bidders.

Table 1.1

Addendum Sl.No	Page No.	Section and Clause of the RFP	Existing Clause	Changes /Clause to be read as
A.1.1.	7	1.1 Activity Schedule	Last Date for submission of Bids: 12/10/2011 up to 3.00 P.M.	Extended to 20/10/2011 up to 3.00 P.M.
A.1.2.	7	1.1 Activity Schedule	Time and Date of Opening of Technical bids: 12/10/2011at 3.30 P.M.	Date and Time of Opening of Technical bids: 20/10/2011 at 3.30 P.M.

Addendum Sl.No	Page No.	Section and Clause of the RFP	Existing Clause	Changes /Clause to be read as
A.1.3.	23	3.3 (3) Eligibility Criteria	“The Bidder or Prime Bidder in case of consortium, must be the IP owner of the proposed Core Application, however for the other integrated applications for RO requirements, the same is not mandatory”.	<p>“The Prime Bidder or any Member of the Consortium must be the IP owner of the proposed Core Application; however for the other integrated applications for RO requirements, the same is not mandatory”.</p> <p>“The agreement between the Prime Vendor / System Integrator and the IP holder of the software solution shall be subjected to scrutiny by CFHL and suitable modifications required if any.”</p> <p>“CFHL will have the right to do the required inquiries and due diligence of the IP ownership.”</p>
A.1.4.	23	3.3 (4) Eligibility Criteria	“The Bidder must have implemented the proposed Core Application in at least one Housing Finance Company, listed by National Housing Bank (NHB), in India and the application should be running for at least 1 year on the site at the time of submitting the proposal.”	<p>“The Proposed Core Solution must have been implemented in at least one Housing Finance Company, listed by National Housing Bank (NHB), in India and the application should be running for at least 1 year on the site at the time of submitting the proposal.”</p> <p>“The Prime Bidder / SI should have experience in handling similar projects covering activities such as DC/DR Infrastructure Setup, Application & Database Management, and Networking Support & Management. Necessary documentary proof should be submitted along with the Technical Bid”.</p>
A.1.5.	8	EMD	“.. EMD by way of DD / irrevocable Bank Guarantee valid for a period of 6 months excluding the claim period from the last date for submission of offer..”	“.. EMD by way of DD / irrevocable Bank Guarantee valid for a period of 1 year excluding the claim period from the last date for submission of offer..”

Addendum Sl.No	Page No.	Section and Clause of the RFP	Existing Clause	Changes /Clause to be read as
A.1.6.	107	Appendix 2 Item No. 2	Earnest Money Deposit (Rs. 2Lakhs)....	Earnest Money Deposit (Rs. 5 Lakhs)....
A.1.7.	4 (A-9)	Grouping of Functional Requirements		The Grouping Requirements specified in Page 4 of Appendix 9 are re-grouped. Please Refer Table 1.2 listed Below.
A.1.8.	139	Appendix 7	Commercial Bid Format	The modified Format is listed in Table 1.3 Below. Please ensure that the Commercial Bids are submitted in the revised format ONLY.
A.1.9.	27	Commercial Bid – (2)	“The price should be quoted in the format as attached as per Appendix – 7 listed in this RFP.”	“The price should be quoted as per the revised format published through Addendum -1 on 10/10/2011.”
A.1.10.	99	6.6 (d)	“Commercial Bids need to be submitted in the format specified in this RFP only. Commercial Bids with any deviations shall be rejected.”	“Commercial Bids need to be submitted as per the revised format published through Addendum -1 on 10/10/2011 only. Commercial Bids with any deviations shall be rejected.”
A.1.11.	51	27. Branch HW & NW equipment	27. “All the Network equipment for DC, DR & branches/RO shall be of CISCO or equivalent make only.”	27. “The proposed configuration for branch N/w equipment shall be of CISCO or equivalent. However the procurement of the same shall be done by CFHL. ”
A.1.12.	22	3.1 (g)	300-600 concurrent users	It is estimated that during peak transaction hours, at least 3 users from each branch will use the system concurrently. Requirement be changed as 150-300 Concurrent users.
A.1.13.	53	4.8 Application and Database support		Duration of support: 24 x 7.

Addendum Sl.No	Page No.	Section and Clause of the RFP	Existing Clause	Changes /Clause to be read as
A.1.14.	64	5.7 (4) Term of Contract	"In case CFHL decide to terminate certain part of the contract, the Bidder shall continue to provide services for remaining part of the	This clause shall be applicable for RO applications only.
A.1.15.	65	5.9 (13) Terms & Conditions for the proposal	"The fees payable by CFHL to the Vendor shall be inclusive of all costs such as insurance, taxes (including service tax, as per the rates applicable), custom duties, levies, cess, (collectively referred to as "Taxes") that may be levied,...."	"The fees payable by CFHL to the Vendor shall be exclusive of Service Tax and inclusive of all other costs such as insurance, taxes (other than service tax, as per the rates applicable), custom duties, levies, cess, (collectively referred to as "Taxes") that may be levied...".
A.1.16.	68	5.12 Help Desk		Language support at Help Desk: English & Hindi.
A.1.17.	69	5.12 Help Desk		Information on number of Users per Branch : Smaller Branches will have 4 users and larger Branches will have 10 users. Around 10 Branches are Larger in size at present.
A.1.18.	129	A5 - Capability Questionnaire 2.2 & 3.2	2.2 .. as mentioned in Appendix-. 3.2... specifications given in the RFP (Appendix-)	2.2 .. as mentioned in Appendix-4. 3.2... specifications given in the RFP (Appendix-4)
A.1.19.	A-9	Reference Point 384.	GJRFS should be automatically marked in the credit appraisal taking the inputs.	GJRFS - Golden Jubilee Rural Housing Finance Scheme , which was a refinance scheme promoted by NHB.
A.1.20.	A-9	Reference Point 693.	"Provision for allocation of accounts to different collection agencies located in different countries."	"Provision for allocation of accounts to different collection agencies located in different locations. "
A.1.21.	A-9	Reference Points	447, 611, 795, 3314 & 4202	Point is blank in requirement pdf. Please ignore these points.
A.1.22.	77	5.20	Missing clause	Missed by Error.
A.1.23.	83	5.25 Force Majeure		This Clause is Re-numbered as 5.20

Table 1.2

S.No	I. IBS Requirements (CORE Application)	S.No	II. Integrated RO Requirements
1.	KYC Compliant Customer Module	1.	HRMS
2.	Lead Management System integrated with Online Loan Application Tracking System	2.	Funds Management
3.	HFC Specific Lending solution	3.	Fixed Assets
4.	Deposits Maintenance	4.	Asset Liability Management
5.	General		
6.	Agent Management		
7.	Integrated Financial Accounting system		
8.	Credit Management		
9.	Document Management System		
10.	Borrowings		
11.	Investments		
12.	Inspection and Audit		
13.	Access Rights & Control		
14.	Internet Banking system		
15.	NPA Management		
16.	TDS & Service Tax		
17.	Report Builder (Excluding HRMS & Fixed Assets)		
18.	Integrated MIS		
19.	Statutory Requirements		
20.	General Requirements		

Note:

- (1) Only Grouping of the requirement is changed. All respective functionalities remain the same.
(2) The Commercials (Core application and RO Applications) shall be arrived based on the revised grouping only.

Table 1.3

Commercial Bid for ASP Model

(i) Part I – IBS

Operating Cost (Amount in Indian Rupees)				
Sl.No.	Description	Units (1)	Unit monthly cost (2)	Yearly Total Cost (3) = (1) x (2) x (12)
A.	Running cost for :			
	a. 50 Branches + 1 RO	51		

(ii) Part II – Registered Office

Operating Cost - Running cost for RO:					
Sl.No.	Description	Units (1)	Unit monthly cost (2)	Yearly Total Cost (3) = (1) x (2) x (12)	
B.	a. HRMS	1			
	b. Fixed Assets	1			
	c. Funds Management	1			
	d. Asset Liability Management	1			
	(Please provide pricing for individual modules of RO)				
	SUB-TOTAL (a+b+c+d)		01	Sum of (2)	Sum of (3)

Important Notes:

1	Selection of RO Components (Items a,b,c,d under part (ii) mentioned above) is at the discretion of CFHL after evaluating the same.
2	L1 shall be based on sum of Part(i) only.
3	A Prime Bidder cannot submit more than one commercial bid.
4	Unit cost and total cost should be given for every item, wherever applicable, in the above format. Commercial Bid will be treated as non-responsive, if any such column is left Blank.
5	In case of mismatch between unit cost and total cost, unit cost will be taken into consideration for evaluation.
6	Units indicated above are taken for evaluation purpose. Payment shall be made based on actual.

**** CFHL does not propose to Change / dilute any other Terms and Conditions of the RFP other than the Items mentioned in this Addendum.
Hence ALL the remaining Terms & Conditions of the RFP shall remain the SAME.**

** The consolidated queries raised by prospective Bidders and responses by CFHL are available as 'Responses to Consolidated Queries 10_10_2011.pdf' which is posted in our website.

Managing director

CanFin Homes Limited

Date: 10/10/2011