

GRIEVANCE REDRESSAL FLOWCHART

WEBSITE DISCLOSURES

Branch

Telephone

<https://www.canfinhomes.com/Branch/BranchLocator>

E-mail

<https://www.canfinhomes.com/Branch/BranchLocator>

Letter

<https://www.canfinhomes.com/Branch/BranchLocator>

Complaint Register

Complaint Register available at branch

If a grievance remains unresolved or the customer is unsatisfied with the resolution at the branch level after 7 days, customer may escalate the grievance to Grievance Redressal Department (RO).

Grievance Redressal Department GRO: Jagadish U Bhat

Online Web-Portal

<https://www.canfinhomes.com/Grievance/GrievanceForm>

E-mail

grievance.redressal@canfinhomes.com

Telephone

Contact info
9606084362

Letter

Registered Office No.29/1,
Sir M N Krishna Rao Road,
Basavanagudi, Bengaluru
560 004

If a grievance remains unresolved or the customer is unsatisfied with the resolution provided at the Grievance Redressal Department within 30 days, customers may escalate the grievance to NHB through the following channels:

NHB-GRIDS

Portal

<https://grids.nhbonline.org.in>

Letter

The Grievance Redressal
Department, National Housing
Bank, 3rd Floor to 5th floor,
Core 5A, India Habitat Centre,
Lodhi Road,
New Delhi- 110 003

